



July 26, 2016

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AZ CORP COMMISSION
DOCKET CONTROL

2016 AUG -1 A 10:38

ORIGINAL

To: Docket Control

RE: Arizona Public Service Company.

Docket No. E-01345A-16-0036

Please docket the attached _____3_____ customer comments AGAINST the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

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DOCKETED BY	
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E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 7/26/2016
Opinion Number: 2016 - 133428 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed Closed Date: 7/26/2016 9:01 AM

First Name: Tony Last Name: Rivero Account Name: Tony Rivero
Address: <<< REDACTED >>>
City: Peoria State: AZ Zip Code: 85381
Cell: <<< REDACTED >>>

Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Since APS has filed for consideration in this rate case (Docket #E-01345A-16-0036), I have received numerous statements from my residential constituents against Mandatory Demand Charges. Demand charges can unfairly saddle customers who use little energy with high bills, based on infrequent usage spikes. APS currently offers an opt-in residential demand charge program. The voluntary demand charge program should remain in tack. On behalf of my constituents consisting of Peoria, El Mirage, Surprise, Youngtown, and Sun City I implore the Commission to vote against implementation of mandatory demand charges.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
7/26/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 7/26/2016
Opinion Number: 2016 - 133404 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 7/26/2016 8:55 AM

First Name: LaVonne **Last Name:** Estes **Account Name:** LaVonne Estes
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85373
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>> **Home:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against
I can't afford to pay more!!

		Investigation	
Date:	Analyst:	Submitted By:	Type:
7/26/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 7/26/2016
Opinion Number: 2016 - 133389 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 7/26/2016 8:54 AM

First Name: Eileen **Last Name:** Willhite **Account Name:** Eileen Willhite
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Please do not allow APS to raise our electric bill as it is we already run our air conditioner at 89 in the summer to help keep cost down. As retired senior citizens on fixed incomes it is not within my budget to pay higher costs each year my income does not change needless to say go up. After all Seniors lives matter also, and expecting seniors to run their air conditioning higher than 89 when it is 117 outside is unfair. They want to raise the water and the power pretty soon there will be no money for food. We already shop for food at the dollar store. Thank you fro listening.

Date:	Analyst:	Investigation Submitted By:	Type:
7/26/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.